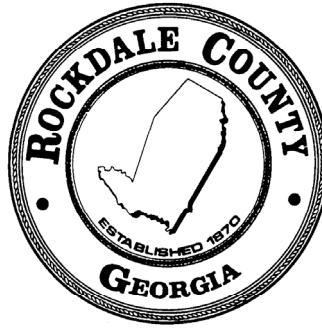


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**DEPARTMENT OF FINANCE**

MICHELLE IRIZARRY, CFO  
TELEPHONE: 770-278-7555  
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**Addendum No. 1**

**RFP No. #23-20**

**ALARM MONITORING SERVICES FOR ALL EQUIPPED  
FACILITIES**

**September 1, 2023**

**RFP #23-20** is hereby amended as follows:

**1. Below are questions received and corresponding answers:**

**A. Question:** The locations that have intrusion and fire, are any of those panels a dual panel (like a Bosch) that have both systems on one panel?

**Answer:** No

**B. Question:** The 3 panic button systems you have listed, do they communicate currently directly to a local police station? Or do they go to a 3rd party that notifies the police?

**Answer:** the panic devices would be monitored by the contractor who would then notify authorities

**C. Question:** Are there any proprietary systems in place that would require additional programming/partnering to unlock the panel from the previous/current incumbent?

**Answer:** No

**D. Question:** Can you get all of the current accounts / dialers released so new dialers won't be needed?

**Answer:** refer to RFP 23-20-page 11 Scope

**E. Question:** Are current cell dialers outdated? 3G?

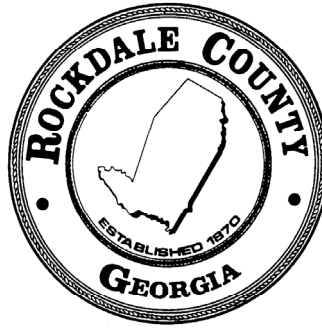
**Answer:** No- all current dialers are standard

**F. Question:** Can you tell us which panels/locations are POTS vs Cell?

**Answer:** Sr. Center and JP Carr Gym are on POTS. All others are Cell Communicators

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**G. Question:** How often should your panels be programmed to test monitoring connections?

**Answer:** every 24 hrs.

**H. Question:** Are any panels proprietary or locked with unknown passwords or by a previous vendor?

**Answer:** Refer to RFP 23-20, page 11 Scope. No panels should be locked out.

**I. Question:** Can you consider a longer term on the monitoring agreement to account for lower cost installation of new dialers when needed?

**Answer:** No

**J. Question:** Is there a scope of work for the system replacements. i.e., device quantities, requested panel type?

**Answer:** Refer to RFP 23-20 Price List per device on page 15. Panel types-10 zone conventional burglar alarm panel, addressable control fire alarm panel capable of monitoring 200 points.

**K. Question:** Are there inventory reports available that provide more detail about the types of Fire alarm panels and other equipment that are at each of the locations?

**Answer:** Site visits were offered to collect that data.

2. All other conditions remain in full force and effect.
3. If a proposal has been submitted and anything in this Addendum causes the contractor to change the item offered or to increase or decrease the proposal price, the new price and/or changes will be inserted below:

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4. All contractors under this Request for Proposal are kindly requested to acknowledge receipt of this Addendum on the Proposal Form, page 16 of this RFP.

**Tina Malone**

Tina Malone, CPPB CPPO  
Purchasing & Procurement Manager  
Department of Finance, Purchasing Division